

Access to sold out tickets

A busy professional with no time to organise his social life.

The scenario

Mr Cox is a very senior professional of a finance firm in London and very rarely gets time to organise his personal life. The company he is the Finance Director for, enrolled him and his colleagues in an Employee Concierge membership, offering all staff at team management and above our services.

Mr Cox and his wife are a huge fat boy slim fans but could not get tickets to a one-off event held in March 2018 at Alexandra Palace. As it was a small event tickets were rare and extremely difficult to source. Even our Lifestyle Managers exhausted several reliable suppliers, before obtaining two golden tickets. This involved our driver going to the venue to collect the tickets, returning them to our head office, for us to then send them onto Mr and Mrs Cox.

Our Clients were delighted and their Lifestyle Manager pro-actively offered to assist with booking a restaurant and return transport for the evening, so all they had to do was sit back and enjoy the concert.

In summary

Quite often busy professionals are time poor, meaning life becomes dis-organised and often they miss out on events because they either don't plan ahead or they don't have the time to wait and enter online queues for tickets.

In this instance, they had only found out Fat Boy Slim was doing a concert months after the tickets were released, this is because they weren't with us at the time. However, as soon as we were faced with the request for ticket, we ensured this was available to our clients.

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